



Catherine Screnci MD PLLC  
North Shore Children's Healthcare  
Dr. Catherine Screnci      Dr. Argyro Karidis



## We are excited to partner with you to become your child's Patient Centered Medical Home!

**What does it mean for you as a patient?** You will be surrounded by a dedicated team of health professionals working together for your child. We will optimize your health goals using the best evidence-based medicine and resources available for your child today.

### **What will we do as your child's primary care provider and care team?**

- We'll learn about your family, life situation, and health goals & preferences to better suggest treatments that work for your child and listen to your questions and concerns.
- Provide evidence-based care for any short-term illnesses, long-term chronic illnesses, and your child's overall well-being.
- Effectively communicate with you about your child's conditions and all your options to help you make better decisions for your child's health.
- Inform you about classes, support groups, and other health maintenance resources & services in our community.
- Connect you to other members of your child's care team (specialists, health coaches, etc...) and coordinate with them as your child's health care needs.
- Keep you up to date regarding vaccines and preventative screening tests.
- Be available after-hours for your child's urgent needs & notify you of test results in a timely manner.

### **What can you do?**

- Know that you are part of your child's care team, which is vital to your child's health maintenance.
- Monitor medication as prescribed for your child and update us of changes in medications or supplements.
- Understand your child's health condition and work with our care team to develop care plans.
- Know that all providers in the care team will receive all information about your child's medical history.
- Keep scheduled appointments or call to reschedule or cancel appointments as soon as possible
- Contact the office after-hours only if your issue cannot wait until the next work day.
- If possible, let us know if you are going to the emergency room so that someone who knows your child's medical history can take care of them.
- Know about your health insurance coverage by contacting your insurer or our billing specialist at (516) 759-1234.
- Give us feedback to help us improve your child's care!

#### **Contact us by:**

**Phone: (516) 759- 1234**

**Fax: (516) 674-9172**

**Service: (888) 827-1804**

#### **Office Hours (by appointment):**

**Monday-Thursday: 9:00am-6:30pm**

**Friday: 9:00am-2:00pm**

**Saturday: 9:00am-1:00 pm**