



Catherine Screnci MD PLLC
North Shore Children's Healthcare
Dr. Catherine Screnci Dr. Argyro Karidis



We are excited to partner with you to become your child's Patient Centered Medical Home!

What does it mean for you as a patient? You will be surrounded by a dedicated team of health professionals working together for your child. We will optimize your health goals using the best evidence-based medicine and resources available for your child today.

What will we do as your child's primary care provider and care team?

- We'll learn about your family, life situation, and health goals & preferences to better suggest treatments that work for your child and listen to your questions and concerns.
- Provide evidence-based care for any short-term illnesses, long-term chronic illnesses, and your child's overall well-being.
- Effectively communicate with you about your child's conditions and all your options to help you make better decisions for your child's health.
- Inform you about classes, support groups, and other health maintenance resources & services in our community.
- Connect you to other members of your child's care team (specialists, health coaches, etc...) and coordinate with them as your child's health care needs.
- Keep you up to date regarding vaccines and preventative screening tests.
- Be available after-hours for your child's urgent needs & notify you of test results in a timely manner.

What can you do?

- Know that you are part of your child's care team, which is vital to your child's health maintenance.
- Monitor medication as prescribed for your child and update us of changes in medications or supplements.
- Understand your child's health condition and work with our care team to develop care plans.
- Know that all providers in the care team will receive all information about your child's medical history.
- Keep scheduled appointments or call to reschedule or cancel appointments as soon as possible
- Contact the office after-hours only if your issue cannot wait until the next work day.
- If possible, let us know if you are going to the emergency room so that someone who knows your child's medical history can take care of them.
- Know about your health insurance coverage by contacting your insurer or our billing specialist at (516) 759-1234.
- Give us feedback to help us improve your child's care!

Please note: We now have a Patient Portal which allows you to gain private access to your child's medical record including vaccines, medications, and allergies via www.nschc.com. We also provide educational resources on our website. Sign up at the front desk for an access code if you're interested!

Contact us by:
Phone: (516) 759- 1234
Fax: (516) 674-9172
Service: (888) 827-1804

Office Hours (by appointment):
Monday-Thursday: 9:30am-6:30pm
Friday: 9:30am-3pm
Saturday: 9am-2 pm
Sunday: 10am-12pm (emergencies only)